



Dear IMHC Client,

The COVID 19 Pandemic has required everyone to make changes in how they are doing things. At Iroquois Mental Health Center (IMHC), we want you to know we will continue to be here for you. With your health and safety in mind, and that of our employees, we must do things differently to comply with what our President, Governor and the CDC have asked of us. Many regulations have been relaxed because of the pandemic and we are now able to provide our services, including assessments, treatment plans & counseling sessions over the phone or via video.

Effective as of April 6, 2020 – April 30, 2020, IMHC will only be offering appointments by phone, or other tele-options where available. No in person or face to face appointments will be conducted during this time. Front office staff will be available by phone only (Monday-Thursday 8am-9pm, Friday & Saturday 8am-5pm) for scheduling and other assistance but we will not be open to the public. All currently scheduled appointments will be conducted by phone as of 4/6. Please be available by phone at your scheduled appointment time. Please contact IMHC immediately if your phone number has changed.

This also applies to appointments with the psychiatrist. Our nursing staff will facilitate getting prescriptions to your pharmacy. If you should have a medication issue, please continue to call the nurse as you always have. Nursing will be available by phone only Mon-Friday 9-5pm

During this time – if you feel the need to meet over the phone more frequently with your therapist than you have in the past – we will be available to meet this need. By working together and taking the needed precautions, we will get through these difficult times safely. We care about you and look forward to serving you through the pandemic and beyond.

Should you have any further questions, please contact IMHC by phone, at the location where you are normally seen: Watseka (815) 432-5241, Manteno (815) 468-3241, Kankakee (815) 269-4769.

Our crisis line will continue to be available 24/7 by calling (815) 432-5241.

Sincerely,

Dr. Dennis Hopkins, PsyD, MBA
Executive Director

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